

Data privacy policy

The Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH attaches great importance to responsible and transparent management of personal data.

We therefore provide you with information below as to

- Who you can contact at GIZ on the subject of data protection
- What data is processed when you visit the website
- What data is processed when users contact us, subscribe to newsletters or press releases or use other GIZ online services
- What options there are for objecting to the storage of the data
- What rights you have with respect to us

1. Data controller and data protection officer

The data controller for processing purposes is the Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH.

Address:

Friedrich-Ebert-Allee 32 + 36, 53113 Bonn

Dag-Hammarskjöld-Weg 1-5, 65760 Eschborn

Contact: info@globalhealthhub.de

Please contact GIZ's data protection officer if you have specific questions about how your data is protected: datenschutzbeauftragte@giz.de

2. Information on the collection of personal data

2.1. General information

GIZ processes personal data exclusively in accordance with the EU General Data Protection Regulation (GDPR) and the German Federal Data Protection Act (Bundesdatenschutzgesetz, BDSG).

Personal data includes, for example, name, address, email addresses and user behaviour.

Personal data is only processed by GIZ to the extent necessary. Which data is required and processed for what purpose and on what basis depends largely on the type of service you are using and the purpose for which it is required.

2.2. Collection of personal data when visiting our website

When visiting globalhealthhub.de, the browser used automatically transmits data.

GIZ is obliged to store the data beyond the time of the visit in order to ensure protection against attacks on GIZ's internet infrastructure and federal communications technology (legal basis: Article 6 (1) e GDPR in conjunction with Article 5 of the German Act on the Federal Office for Information Security (BSIG)). In the event of attacks on communications technology, this data is analysed and used to initiate legal and criminal prosecutions.

Data that is logged when accessing the GIZ website is only transferred to third parties if there is a legal obligation to do so or if the transfer is necessary for legal or criminal prosecution in the event of attacks on federal communications technology. Data will not be passed on in any other cases. This data is not merged with other data sources at GIZ.

Logging of personal data

The data automatically transmitted by the browser is stored in a log file. GIZ itself only processes data that is technically necessary to display the website correctly and to ensure stability and security. The following data is logged in detail:

Fields of the log file

Feld	Dargestellt als	Beschreibung
Date	date	The date on which the activity occurred.
Time	time	The time, in coordinated universal time (UTC), at which the activity occurred.
Method	cs-method	The requested action, for example, a GET method.
URI Stem	cs-uri-stem	The target of the action, for example, Default.htm.
URI Query	cs-uri-query	The query, if any that the client was trying to perform. A Universal Resource Identifier (URI) query is necessary only for dynamic pages.
Server Port	s-port	The server port number that is configured for the service.
User Name	cs-username	The name of the authenticated user who accessed your server. Anonymous users are indicated by a hyphen.
Client IP Address	c-ip	The IP address of the client that made the request.
User Agent	cs(User-Agent)	The browser type that the client used.
Referrer	cs(Referrer)	The site that the user <u>last visited</u> . This site provided a link to the current site.
HTTP Status	sc-status	The HTTP status code.

The data in the log file is deleted after 7 days.

2.3 Cookies

When visiting our website, small text files, known as cookies, are stored on the visitor's computer. They are used to make the website more user-friendly and effective overall. Cookies cannot run programs or infect your computer with viruses.

The Global Health Hub Germany website uses cookies that are automatically deleted as soon as the browser in which the page is displayed is closed (referred to as **temporary cookies** or

session cookies). This type of cookie makes it possible to assign various requests from a browser to a session and to recognise the browser when the website is visited again (session ID).

2.4. Matomo analytics service (user analysis)

GHHG uses the Matomo web analytics service to analyse usage data on its website. A cookie-less version is applied i.e. without using cookies. The software runs exclusively on the GHHG servers. Users' personal data is only processed there. The data is not passed on to third parties.

The data is stored and evaluated completely anonymously. Every time you visit the GHHG website and every time you download a file, data about the activity is processed. Before it is stored, each data set is anonymized by deletion of the last four digits of the IP address. The data are deleted after one year.

GIZ evaluates usage information for statistical purposes as part of its public relations work and for the needs-based provision of information within the scope of the tasks it performs (legal basis: Article 6 (1) e GDPR in conjunction with Article 3 BDSG).

Information on opting out

Users who do not agree with the completely anonymous storage and evaluation of the data from their visit can opt-out of the storage and use of the data at any time.

The checkbox to opt-out is [here](#).

Further information on opting-out

For this purpose, what is known as an opt-out cookie is stored on the device, preventing user data from being collected when the user visits the website in question.

In order for the opt-out to take effect, the cookie must be stored on every device used. As the cookie is stored in specific browsers (programs for internet access), the cookie must be stored in each browser used on each device (e.g. Microsoft Edge, Chrome, Mozilla Firefox).

When all cookies are deleted on a device, the opt-out cookie is also deleted and must be reactivated

3. Processing of personal data when contacting us

When users contact us, the data provided is processed so that we can respond to the enquiry. The following contact options are available:

Letter:

Global Health Hub Germany

c/o Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH

Köthenerstraße 2-3, 10963 Berlin

Telefon: +49 30 59 00 20 210

E-Mail:

Global Health Hub Germany: info@globalhealthhub.de

Corinna Heineke, Geschäftsführerin des Global Health Hub Germany:

corinna.heineke@globalhealthhub.de

Sarah Splettstößer, Leiterin Politikdialog: sarah.splettstoesser@globalhealthhub.de

3.1. Contact by e-mail

If contact is made via the email addresses provided, the personal data of the user transmitted with the email (for example: surname, first name, address), but at least the email address and the information contained in the email, will be stored exclusively for the purpose of making contact and processing the request.

The legal basis for the processing of data in connection with email communication is Article 6 (1) e GDPR.

3.2. Contact by letter

When contacting us by letter, the personal data transmitted (e.g. family and given name, address) and the information contained in the letter is stored for the purpose of establishing contact and processing the enquiry.

The legal basis for the processing of data in connection with communication by letter is Article 6 (1) e GDPR.

3.3. Contact by telephone

When contacting us by phone, personal data will be processed to the extent necessary in order to handle the enquiry.

The legal basis for the processing of data in connection with communication by phone is Article 6 (1) e GDPR.

4. Newsletter

A free newsletter is offered on our website.

Personal data is used for the purpose of processing the respective newsletter. The data is processed and used exclusively for the purpose of sending the newsletter. When registering for the newsletter, the data from the input mask is transmitted to [Mailingwork](#). The data is not passed on to third parties.

The MAILINGWORK application is operated on its own dedicated infrastructure, which is organized as a private cloud (OwnCloud solution). A specialized server service provider is used for this purpose, which operates the hardware in a highly secure data center in Frankfurt am Main. The infrastructure is intended exclusively for the operation of MAILINGWORK and is not shared with other services or customers.

The newsletter registration form can only be submitted once the data protection provisions have been accepted. After entering their email address, users will receive an email with a confirmation link to verify the authenticity of the address and confirm their subscription ("double opt-in"). If you do not confirm your registration via the link in this email, the data will be deleted immediately.

The legal basis for the processing of data in the course of sending the newsletter is consent in accordance with Art. 6 (1) (a) GDPR.

The newsletter subscription can be revoked at any time. If the subscription is canceled, all personal data will be deleted from our database.

5. Processing of personal data in connection with the use of social networks

The Global Health Hub Germany offers the option on its website to access program-related content from social networks and platforms such as YouTube and LinkedIn. In addition, the Collaboration Space (<https://community.globalhealthhub.de>), which is only accessible to members of the Global Health Hub Germany, can be visited. Access to the Collaboration Space is only possible for registered members and has its own privacy policy.

These online presences are operated in order to interact with the users active there and to provide information about the activities of Global Health Hub Germany. Clicking on the logo of a social network leads to the Global Health Hub presence on the respective network.

When visiting the platforms, no personal data is collected, used, or stored by Global Health Hub Germany, but rather by the operators of the respective social network. This also occurs if visitors do not have a profile on the respective social network. The individual data processing operations and their scope vary depending on the operator of the respective social network.

GIZ and Global Health Hub Germany have no influence on the collection and further use of data by social network operators. We have no comprehensive knowledge of the extent to which data is stored, where and for how long, the extent to which networks comply with existing deletion obligations, what evaluations and links are made with the data, and to whom the data is passed on.

YouTube

All plug-ins have been removed from the website for YouTube in order to prevent the transfer of personal data from the website. Videos can be accessed via links.

When accessing Global Health Hub Germany-related content on social media, the terms of use and privacy policies of the respective operators apply. Below you will find the contact addresses and links to the privacy policies of the social media platforms on which Global Health Hub Germany has a presence.

Social media with Global Health Hub Germany presences

- The privacy policy for the social network **LinkedIn**, which is operated by LinkedIn Corporation, 2029 Stierlin Court Mountain View, CA 94043, USA, can be viewed at [LinkedIn Privacy Policy](#).
- The privacy policy for the social network **YouTube**, which is operated by Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland, can be found at

https://www.gstatic.com/policies/privacy/pdf/20190122/f3294e95/google_privacy_policy_de_eu.pdf.

- You can view the privacy policy for the social network Collaboration Space, which is operated by ascrion GmbH, Alexander Scriba, Am Weinberg 6, 35096 Weimar (Lahn), Germany, at [Privacy](#).

6. Registration form

On our website, we offer users the opportunity to register as a member of the Global Health Hub Germany by providing personal data. The data is entered into an input mask and transmitted to Mailingwork. The data will not be passed on to third parties.

The MAILINGWORK application is operated on its own dedicated infrastructure, which is organized as a private cloud (OwnCloud solution). A specialized server service provider is used for this purpose, which operates the hardware in a highly secure data center in Frankfurt am Main. The infrastructure is intended exclusively for the operation of MAILINGWORK and is not shared with other services or customers.

As part of the registration process, users' consent to the processing of this data is obtained. Processing is carried out on the basis of consent in accordance with Art. 6 (1) (a) GDPR.

The following data is collected as mandatory information as part of the registration process:

- Salutation
- First name
- Surname
- Preferred language
- E-mail address
- Affiliation
 - Institution
 - Position
 - Department
 - City
 - Country
 - Registration
 - Stakeholder Group
- Sector
- Expertise
- Intention to join
- Consent to subscribe to the newsletter

The following data is also stored at the time of registration:

- Your anonymized IP address
- Date and time of access
- Amount of data transferred
- Notification of successful retrieval

- Browser type and version
- The operating system you are using
- The page from which you visit us (referrer), or the name of the requested file/page.

As a user, you have the option to withdraw your consent at any time (see section 'Information on users' rights').

7. Disclosure to third parties

The Global Health Hub Germany and GIZ do not pass on personal data to third parties unless they are legally obliged or entitled to do so by law.

8. Data transfers to a third country

The Global Health Hub Germany or GIZ do not transfer personal data to third countries. When using social media, the data protection provisions of the respective providers apply.

9. Duration of data retention

User data will not be kept any longer than is necessary for the purpose for which it is processed or as required by law.

10. IT security of user data

GIZ accords great importance to protecting personal data. For this reason, technical and organisational security measures ensure that data is protected against accidental and intentional manipulation and unintended erasure as well as unauthorised access. These measures are updated based on technical developments and adapted continuously in line with the risks.

11. Notice about user rights

As a visitor to the Global Health Hub Germany website, you have the right to

- To obtain **information** about your data stored by us (Article 15 GDPR)
- To have your data stored by us **rectified** (Article 16 GDPR)
- To have your data stored by us **erased** (Article 17 GDPR)
- To obtain **restriction** of processing of your data stored by us (Article 18 GDPR)
- To **object** to the storage of your data if it is processed on the basis of Article 6 (1) e and f GDPR (Article 21 GDPR)

- To receive data concerning you in a commonly used and machine-readable format from the controller such that it can be potentially transmitted to another controller (right to **data portability**, Article 20 GDPR)
- To **withdraw** your consent to the extent that the data has been processed on the basis of consent (Article 6 (1) a GDPR). The lawfulness of the processing on the basis of the consent given remains unaffected until receipt of the withdrawal.
- In accordance with Article 77 GDPR, you have the right to lodge a **complaint with the competent data protection supervisory authority**. The competent authority for GIZ is the Federal Commissioner for Data Protection and Freedom of Information (BfDI).

If you have any questions about the processing of your personal data, you can contact GIZ's Data Protection Officer at datenschutzbeauftragte@giz.de.